

|                             | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | Don't Know | Total | Funding Increase | Funding Stay Same | Funding Decrease | Top Priority |
|-----------------------------|-------------------|--------------|---------|-----------|----------------|------------|-------|------------------|-------------------|------------------|--------------|
| <b>Overall Satisfaction</b> |                   |              |         |           |                |            |       |                  |                   |                  |              |
| Police Services             | 9                 | 9            | 19      | 33        | 17             | 1          | 88    | 19               | 24                | 14               | 20           |
| Fire and EMS                | 3                 | 1            | 19      | 31        | 30             | 4          | 88    | 18               | 35                | 1                | 5            |
| Parks and Rec               | 6                 | 8            | 22      | 31        | 18             | 3          | 88    | 27               | 17                | 16               | 5            |
| Maintenance of Streets      | 17                | 30           | 20      | 16        | 3              | 0          | 86    | 53               | 13                | 3                | 8            |
| Water and Sewer Service     | 6                 | 5            | 23      | 40        | 13             | 1          | 88    | 11               | 33                | 7                | 0            |
| Customer Service            | 6                 | 5            | 26      | 30        | 11             | 10         | 88    | 7                | 31                | 8                | 0            |
| Traffic Flow                | 13                | 29           | 20      | 24        | 2              | 0          | 88    | 30               | 20                | 8                | 5            |
| Development Services        | 15                | 21           | 23      | 9         | 2              | 18         | 88    | 36               | 16                | 10               | 14           |
| New Business Services       | 16                | 21           | 19      | 3         | 4              | 25         | 88    | 37               | 13                | 10               | 21           |
|                             |                   |              |         |           |                |            |       |                  |                   |                  |              |
| Quality of City Services    | 5                 | 10           | 33      | 45        | 3              | 4          | 100   | 17               | 30                | 6                | 8            |
| Feeling Safe in Kent        | 3                 | 8            | 25      | 42        | 23             | 0          | 101   | 18               | 28                | 5                | 4            |
| Value for Tax Dollars       | 16                | 18           | 27      | 24        | 4              | 1          | 90    | 18               | 24                | 11               | 15           |
| Image of the City           | 15                | 32           | 18      | 13        | 2              | 0          | 80    | 38               | 15                | 6                | 16           |
| Environmental Protection    | 4                 | 7            | 31      | 31        | 1              | 9          | 83    | 19               | 23                | 11               | 6            |
| City Communications         | 6                 | 15           | 33      | 31        | 4              | 2          | 91    | 14               | 24                | 10               | 5            |
| Kent Neighborhoods          | 8                 | 18           | 28      | 24        | 6              | 3          | 87    | 20               | 19                | 10               | 4            |
| Town Gown Relations         | 14                | 19           | 22      | 11        | 3              | 14         | 83    | 25               | 18                | 11               | 10           |
|                             |                   |              |         |           |                |            |       |                  |                   |                  |              |
| <b>Public Safety</b>        |                   |              |         |           |                |            |       |                  |                   |                  |              |
| Police Protection           | 7                 | 7            | 28      | 43        | 16             | 3          | 104   | 21               | 24                | 9                | 22           |
| Police Response Time        | 6                 | 5            | 24      | 28        | 13             | 20         | 96    | 8                | 30                | 5                | 9            |
| Neighborhood Patrol         | 7                 | 16           | 18      | 24        | 10             | 10         | 85    | 18               | 27                | 8                | 13           |
| Officer Attitudes           | 18                | 9            | 16      | 26        | 12             | 13         | 94    | 13               | 26                | 8                | 10           |
| Traffic Enforcement         | 10                | 12           | 24      | 31        | 8              | 5          | 90    | 15               | 29                | 8                | 5            |
| Noise Ordinance             | 16                | 16           | 18      | 15        | 5              | 14         | 84    | 12               | 17                | 18               | 4            |
| Parking Enforcement         | 9                 | 11           | 24      | 24        | 7              | 13         | 88    | 10               | 22                | 18               | 0            |
| Underage Drinking           | 12                | 9            | 27      | 19        | 9              | 16         | 92    | 11               | 19                | 17               | 6            |
| Fire Protection             | 4                 | 0            | 24      | 40        | 20             | 11         | 99    | 15               | 32                | 2                | 17           |
| Fire Response Time          | 4                 | 0            | 17      | 32        | 21             | 21         | 95    | 11               | 32                | 2                | 4            |
| Fire Prevention             | 4                 | 3            | 15      | 29        | 20             | 23         | 94    | 11               | 30                | 3                | 1            |
| Quality of Medical Services | 4                 | 3            | 13      | 27        | 18             | 28         | 93    | 13               | 31                | 3                | 4            |
| Firefighter Attitudes       | 4                 | 0            | 18      | 25        | 25             | 24         | 96    | 5                | 34                | 4                | 1            |
|                             |                   |              |         |           |                |            |       |                  |                   |                  |              |
| <b>City Maintenance</b>     |                   |              |         |           |                |            |       |                  |                   |                  |              |

|                           | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | Don't Know | Total | Funding Increase | Funding Stay Same | Funding Decrease | Top Priority |
|---------------------------|-------------------|--------------|---------|-----------|----------------|------------|-------|------------------|-------------------|------------------|--------------|
| Private Property          |                   |              |         |           |                |            |       |                  |                   |                  |              |
| Maintenance of Homes      | 8                 | 24           | 31      | 21        | 2              | 1          | 87    | 16               | 24                | 8                | 6            |
| Maintenance of Businesses | 7                 | 27           | 33      | 17        | 1              | 2          | 87    | 19               | 25                | 8                | 9            |
| Private Signs             | 5                 | 17           | 40      | 18        | 0              | 7          | 87    | 9                | 25                | 13               | 0            |
| Trash and Litter          | 14                | 25           | 30      | 17        | 1              | 1          | 88    | 24               | 23                | 7                | 8            |
| Code Enforcement          | 21                | 15           | 25      | 9         | 3              | 14         | 87    | 27               | 20                | 10               | 16           |
| Public Property           |                   |              |         |           |                |            |       |                  |                   |                  |              |
| City Buildings            | 5                 | 8            | 30      | 41        | 1              | 2          | 87    | 13               | 26                | 12               | 0            |
| Sidewalks                 | 12                | 25           | 28      | 20        | 0              | 2          | 87    | 31               | 22                | 5                | 10           |
| Streets                   | 18                | 34           | 22      | 12        | 0              | 1          | 87    | 45               | 16                | 3                | 14           |
| Graffiti                  | 10                | 25           | 29      | 14        | 0              | 9          | 87    | 23               | 20                | 8                | 1            |
| Spring Clean Up           | 5                 | 6            | 17      | 37        | 17             | 5          | 87    | 6                | 33                | 7                | 1            |
| Leaf Collection           | 4                 | 6            | 17      | 42        | 13             | 5          | 87    | 9                | 33                | 7                | 1            |
| Snow Removal              | 8                 | 8            | 19      | 42        | 9              | 1          | 87    | 19               | 29                | 4                | 9            |
| Brush Collection          | 5                 | 4            | 18      | 46        | 11             | 3          | 87    | 8                | 35                | 6                | 1            |
| Stormwater Drainage       | 6                 | 8            | 31      | 30        | 6              | 6          | 87    | 10               | 31                | 9                | 5            |
| City Growth & Development |                   |              |         |           |                |            |       |                  |                   |                  |              |
| Rate of New Construction  | 15                | 21           | 29      | 17        | 2              | 3          | 87    | 17               | 16                | 16               | 2            |
| Rate of Redevelopment     | 26                | 38           | 12      | 7         | 2              | 2          | 87    | 44               | 9                 | 8                | 13           |
| Quality of New Businesses | 24                | 26           | 21      | 13        | 0              | 3          | 87    | 34               | 12                | 8                | 4            |
| Quality of New Homes      | 6                 | 12           | 28      | 35        | 3              | 3          | 87    | 12               | 21                | 16               | 2            |
| Downtown Kent             | 28                | 43           | 11      | 4         | 1              | 0          | 87    | 51               | 9                 | 7                | 31           |
| Retail Shopping Options   | 36                | 30           | 13      | 6         | 2              | 0          | 87    | 45               | 6                 | 8                | 14           |
| Dining Options            | 28                | 26           | 18      | 11        | 3              | 1          | 87    | 37               | 13                | 9                | 1            |
| Entertainment Options     | 21                | 11           | 26      | 14        | 4              | 1          | 77    | 30               | 13                | 10               | 2            |
| Arts and Culture          | 11                | 18           | 32      | 19        | 5              | 2          | 87    | 24               | 20                | 11               | 4            |

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